

DIVISION OF EDUCATION

HUMANITIES INITIATIVES AT HISTORICALLY BLACK COLLEGES AND UNIVERSITIES

Deadline: June 26, 2014 (for projects beginning January

2015)

Catalog of Federal Domestic Assistance (CFDA) Number: 45.162

Items referred to in this document needed to complete your application:

- □ Budget instructions
- □ Budget form
- □ Sample budget
- □ Grants.gov application package and instructions

Also see the **application checklist** at the end of this document.

Questions?

Contact the staff of NEH's Division of Education Programs at 202-606-8471 and hi@neh.gov. Hearing-impaired applicants can contact NEH via TDD at 1-866-372-2930.

Submission via Grants.gov

All applications to this program must be submitted via Grants.gov. To submit an application via <u>Grants.gov</u>, you must have an active Entity record in the <u>System for Award Management</u> (SAM). Entity records must be

updated at least annually. We strongly recommend that you update (or, if necessary, create) your SAM Entity record at least four weeks before the application deadline, and that you complete or verify your Grants.gov registration at least two weeks before the application deadline.

I. Program Description

NEH Humanities Initiatives are intended to strengthen and enrich humanities education and scholarship at Historically Black Colleges and Universities. These grants may be used to enhance the humanities content of existing programs, develop new programs, or lay the foundation for more extensive endeavors in the future.

Each project must be organized around a core topic or set of themes. For examples, see the sample project narratives, which are available on the <u>program resource page</u>.

NEH Humanities Initiatives may

- create opportunities for faculty members to study together, so as to improve their capacity to teach the humanities;
- help faculty members and administrators develop new humanities programs, which
 may include but are not limited to foreign language programs that emphasize
 cultural study, new humanities minors, first-year seminars, capstone courses, or
 summer bridge programs for at-risk high school students;
- help institutions take advantage of humanities resources, especially in the digital humanities;
- enhance or develop areas of basic need in an institution's core humanities programs; or
- build ties among faculty at more than one institution of higher learning; among college teachers, secondary school teachers, and students; or among faculty members at institutions of higher learning and their colleagues in museums, libraries, or other organizations such as historical and cultural societies.

Applications for projects in all humanities disciplines are welcome and will receive equal treatment in review.

For the 2014 competition, NEH is particularly interested in proposals in the following categories:

- humanities connections to professional training (in such fields as business, law, economics, technology, and medicine and nursing); and
- languages.

NEH is also particularly interested in proposals that respond to the two initiatives that are described below:

- The <u>Bridging Cultures</u> initiative supports projects that focus on cultures internationally, or within the United States. International projects might seek to enlarge Americans' understanding of other places and times, as well as other perspectives and intellectual traditions. American projects might explore the great variety of cultural influences on, and myriad subcultures within, American society. These projects might also investigate how Americans have approached and attempted to surmount seemingly unbridgeable cultural divides, or examine the ideals of civility and civic discourse that have informed this quest. In connection with a focus on civic discourse, projects might explore the role of women in America's civic life as well as the civic role of women in other cultures and regions of the world.
- The <u>Standing Together: The Humanities and the Experience of War</u> initiative supports projects that focus on the history, experience, or meaning of war and military service. Humanities disciplines such as history, literature, philosophy, and the study of religion can deepen our understanding of war and military service both historically and in our own time. The study of the humanities can also lend perspective to veterans' understanding of their military service and can facilitate veterans' return to civilian life. All projects supported by NEH must be informed by scholarship and insights from the humanities.

All applications will be given equal consideration in accordance with the program's evaluation criteria, whether or not they examine humanities connections to professional training, focus on languages, or respond to the *Bridging Cultures* or the Standing Together initiative.

Applicants are encouraged to draw on the knowledge of outside scholars who may contribute expertise and fresh insights to the project.

Applicants are also encouraged to collaborate with other institutions to share resources and expand the project's potential audience.

Grant funds may be used to pay for travel expenses and honoraria for guest scholars and visiting consultants, books and other materials, modest purchases of computer equipment and materials directly related to the project, logistical support, staff salaries during project pilot phases, and release time for the project director. Project participants should also be remunerated for their involvement and contribution.

NEH Humanities Initiatives may not be used for

- creative or performing arts;
- empirical social science research;
- specific policy studies;
- educational or technical impact assessments;
- work undertaken in the pursuit of an academic degree;
- the preparation or publication of textbooks;
- the acquisition of equipment not closely related to the purposes of the project;
- projects that focus on pedagogical theory, or research on educational methods, tests, or measurements;
- projects that seek to promote a particular political, religious, or ideological point of view;
- projects that advocate a particular program of social action.

II. Award Information

Successful applicants for NEH Humanities Initiatives may be awarded up to \$100,000.

The grant period may run between twelve and thirty-six months, depending on the project, but it must begin between January 1, 2015, and May 1, 2015, to accommodate travel to the project directors' meeting.

III. Eligibility

Any U.S. nonprofit tax-exempt historically black college or university, as defined by Executive Order 13532, is eligible to apply for a Humanities Initiatives grant. Eligible institutions are those included in the Department of Education's <u>list of HBCUs</u> (click on "Accredited HBCU listing," available at the link).

Individuals are not eligible to apply.

Collaboration with other organizations is welcome, but the project director must be from an eligible institution.

NEH generally does not award grants to other federal entities or to applicants whose projects are so closely intertwined with a federal entity that the project takes on characteristics of the federal entity's own authorized activities. This does not preclude applicants from using grant funds from, or sites and materials controlled by, other federal entities in their projects.

Late, incomplete, or ineligible applications will not be reviewed.

IV. Application and Submission Information

Advice on the application process and proposal drafts

In responding to drafts, staff may explain how the application review criteria apply to a proposal, note material that may be missing from the proposal draft, and anticipate the questions that panelists are likely to raise during the review process. Staff comments are not part of the formal review process and have no bearing on the final outcome of the proposal, but previous applicants have found them helpful in strengthening their applications.

Prospective applicants are also encouraged to consult the samples of previously funded projects that are available on the sidebar of the <u>program resource page</u>.

Please keep in mind that the sample narratives are samples, not models. Each application must make its own case for funding.

Once an applicant formally submits an application, NEH will not comment on its status except with respect to issues of completeness and eligibility.

HOW TO PREPARE YOUR APPLICATION

Applicants should begin by reviewing the evaluation criteria listed below in Section V.

The application should be clear, free of jargon, and accessible to nonspecialists. Applicants should refrain from proposing advocacy and other activities not supported by NEH (listed above, at the end of Section I of the guidelines).

Your application should consist of the following five parts:

1. Table of contents

Include all parts of the application, with page numbers. Pages should be numbered consecutively through all sections, including the appendices.

2. Summary

Provide a one-page, single-spaced summary of the narrative.

3. Narrative

The narrative is an extended discussion of the project's content, activities, and intended audience. Limit the narrative to *ten* double-spaced pages with one-inch margins and a font size no smaller than *twelve* points. Use appendices to provide concise supplementary material that directly bears on the project. Include the following sections in the narrative.

• Intellectual rationale

Explain the central subject that the project will address, the audience it is intended to reach, and how it will improve the quality of humanities teaching and learning at the institution. The intellectual rationale must clearly and persuasively justify the project topic and approach.

Content and design

Describe the project's humanities content in detail, discussing the topics that will be explored. Describe all of the project activities and the texts to be used, and explain why they were chosen. Use an appendix to provide a work plan, schedule of activities, and list of readings for the project.

• Project personnel

Identify project staff members, consultants, and lead scholars. Define their roles and state their qualifications. In an appendix provide résumé(s) (no longer than five pages) for the project director(s). In that appendix provide as well brief résumés or biographies (no longer than two pages) for and up-to-date letters of commitment from other personnel.

Institutional context

Briefly describe (in one paragraph) how the project relates to the mission, curricular history, and students of the institution.

Briefly describe (in another paragraph) the humanities programs and resources at your institution and those of collaborating institutions.

Briefly show (in a third paragraph) how the resources (for example, faculty, library, or archival or museum holdings) of the participating institution(s) support the project. Describe any previous efforts to address the objectives of the project. If the proposal is related to a project previously funded by NEH, describe how the current effort builds on past work, and include in an appendix an evaluation of the initial project (for example, the final narrative report).

If more than one institution is involved, describe any previous collaboration and include in an appendix letters of commitment from each institution.

Follow-up and dissemination

Describe the anticipated long-term impact of the project and any activities (for example, workshops with colleagues, presentations at conferences, or dissemination of new curricula) planned after the grant period. If digital materials will be developed, describe arrangements for maintaining them after the end of the grant period.

Evaluation

Include a specific internal evaluation plan that is appropriate to the project. Explain the benchmarks for evaluating the project while it is ongoing. Describe the criteria for measuring the anticipated impact and dissemination of the project. The plan should include an evaluation of the grant products and the success of dissemination efforts.

Outside evaluation is not required for NEH Humanities Initiatives grants.

4. Budget

Complete the budget form. You can find links to the budget instructions, budget form, and sample budget on the sidebar of the <u>program resource page</u>. If you wish, you may attach separate pages with notes to explain any of the budget items in more detail. Applicants are advised to retain a copy of their budget form.

The following is additional guidance for preparing your budget.

Item 1: Salaries and wages

Include all project personnel employed by the applicant institution. Calculations for faculty compensation must conform to the policies of the institution. Commonly, the budget includes a percentage of academic year or annual salary for those faculty members participating in the project. Such amounts may be used to release faculty members from normal duties for a specified amount of time or, alternatively, to pay them for time that they devote to the project over and above their normal duties. In some cases, such as professional development activities conducted in the summer, a uniform stipend may be provided for faculty participation. In no case, however, may this grant support replacement teachers or pay faculty members for performing their regular duties. Compensation for support staff may be calculated as a percentage of salary or based on an hourly rate.

Salary compensation for employees of the applicant institution should be shown in the project budget as follows:

- For project directors during the academic year, release time normally should not exceed one course per quarter or semester.
- For project directors during the summer, compensation is based on a percentage of the director's academic year salary. For example, one month of full-time work would equal one-ninth or 11.1 percent of a nine-month academic year salary.
- Faculty who participate in a workshop or have other responsibilities in implementing the project may receive stipends, typically \$100 per day or \$500 on completion of a week-long summer workshop, or as appropriate for other responsibilities in a project.

• Item 2: Fringe benefits

Fringe benefits may include contributions for social security, employee insurance, pension plans, etc. Only those benefits that are not included in an organization's indirect-cost pool (discussed in Item 8 below) may be shown as direct costs.

• Item 3: Consultant fees

List individuals contributing to the project as visiting lecturers or leaders of faculty study sessions. The honoraria for visiting faculty and other consultants range from \$350 to \$750 per person per day or up to a maximum of \$3,750 per

person per week, not including travel and subsistence costs. Travel and subsistence costs should be entered under budget Item 4.

Item 4: Travel

Calculate travel and subsistence costs, including participant travel, in conformity with institutional policy. The lowest available commercial fares for coach or equivalent accommodations must be used.

All air travel that is paid in whole or in part with NEH funds must be undertaken on U.S. flag air carriers. For further information on travel requirements, please see the articles on <u>Travel Costs</u> and <u>Foreign Travel</u> in the <u>General Terms and Conditions for Awards</u>.

All project directors will attend a planning meeting at NEH's offices in Washington, D.C. Directors should budget accordingly for a one-day meeting for the first year of the requested grant period. Other project leaders may wish to attend the meeting; if so, their expenses should also be detailed here.

• Item 5: Supplies and materials

List all purchases of consumable supplies, materials to be used in the project, and items of expendable equipment (that is, equipment costing less than \$5,000 and with an estimated useful life of less than one year) to be purchased with grant funds. Eligible items include supplies, such as computer and instructional materials, educational software, etc. Please note that costs for these items may be included only if they are not part of the indirect-cost pool (discussed in Item 8 below). See also the list of "Inadmissible Budget Items" below.

• Item 6: Services

Services include the cost of duplication and printing, long-distance telephone charges and postage, rental of films and equipment, technical support, rental of buses and vans for site visits, and subcontracts of any kind. The costs of project activities to be undertaken by a third-party contractor should be included in this category as a single line item charge. Append to the budget a complete itemization of the cost comprising the charge. If there is more than one contractor, each must be listed (as a separate line item under "Services") on the budget form, and the costs must be itemized separately. If you plan to collaborate with another institution, the grants office of the applicant institution may wish to consult with the NEH Office of Grant Management.

• Item 7: Other costs

Faculty participants not employed by the applicant institution receive set stipends commensurate with their expected time commitment. Such stipends

should be included in this budget item. Also include purchases of permanent equipment (defined as equipment having a useful life of more than one year and an acquisition cost of \$5,000 or more). Equipment is to be used solely for project activities during the life of the grant and is not intended for personal use.

(Reminder: consultant fees are entered under budget Item 3.)

Item 8: Indirect costs (overhead)

These are costs that are incurred for common or joint objectives and therefore cannot be readily identified with a specific project or activity of an organization. Typical examples of indirect costs are the salaries of executive officers, the costs of operating and maintaining facilities, local telephone service, office supplies, and accounting and legal services.

Indirect costs are computed by applying a federally negotiated indirect-cost rate to a distribution base (usually the direct costs of the project). If your institution already has a federally negotiated indirect-cost rate, please indicate on the budget form the rate, the base, the name of the federal agency with which the agreement was negotiated, and the date of the agreement. If you are claiming indirect costs, please attach a copy of your institution's current federally negotiated indirect-cost rate agreement to the budget form.

If your organization does not have a current federally negotiated indirect-cost rate or has not submitted a pending indirect-cost proposal to a federal agency, you may choose one of the following options, if you wish to include overhead charges in the budget:

- NEH will not require the formal negotiation of an indirect-cost rate, provided that the charge for indirect costs does not exceed 10 percent of direct costs, less distorting items (including but not limited to capital expenditures, participant stipends, fellowships, and the portion of each individual subgrant or subcontract in excess of \$25,000). This option is not available to sponsorship (umbrella) organizations. If you choose this option, you must maintain documentation to support overhead charges claimed as part of project costs.
- o If your organization wishes to use a rate higher than 10 percent, you must provide an estimate of the indirect-cost rate and the charges on the budget form. If the application is approved for funding, instructions will be provided in the award document on how to negotiate an indirect-cost rate with NEH.

If you choose one of these two options, please indicate on your budget form that you are doing so.

Inadmissible budget items

The following costs are not allowable and may not appear in project budgets:

- the cost of replacement teachers or compensation for faculty members performing their regular duties;
- the rental of recreational facilities and costs related to social events such as banquets, receptions, and entertainment;
- tuition fees for participants; and
- the cost of travel associated with scholarly research unrelated to the project.

• Budget narrative (optional)

If needed, include a brief supplement to the budget, explaining projected expenses or other items in the financial information provided on the budget form.

5. Appendices

Use appendices to provide supplementary but essential materials. As appropriate, include the following:

- the work plan, schedule of activities, and list of readings for the project;
- résumé(s) (five pages each) for the project director(s), and brief résumés or biographies (two pages each) for and letters of commitment from each scholar involved in the project;
- letters of commitment from each institution involved in the project, including the applicant institution;
- a one-page appendix providing a brief institutional history, as well as key institutional data, including number of faculty, number of departments, graduate programs (if applicable), student enrollments, etc.;
- an evaluation of the initial project, if the proposal is related to a project previously funded by NEH; and
- if applicable, a list of materials to be mailed separately (that is, those that cannot be submitted electronically via Grants.gov).

Include only relevant information concisely presented. Each appendix should be identified clearly and listed in the table of contents. Remember that pages should be numbered consecutively through all sections, including the appendices. The proposal narrative should refer to items included in the appendices or samples of digital work.

Projects proposing a digital component (for example, a website, CD-ROM, or DVD) may wish to provide samples that demonstrate the proposed component and its relationship to the goals of the project. Applicants may provide a website address, screen shots, or material on CD-ROM or on DVD (eight copies). Any samples that cannot be included in the Grants.gov application must be sent to the NEH Division of Education Programs. (See How to Submit Supplementary Materials, below.)

Use the Application Checklist to verify completion of all parts of the application.

HOW TO SUBMIT YOUR APPLICATION

The application must be submitted to Grants.gov. Links to the Grants.gov application package and instructions for preparing and submitting the package can be found on the sidebar of the <u>program resource page</u>.

HOW TO SUBMIT SUPPLEMENTARY MATERIALS

If you are sending supplementary materials (those that cannot be submitted electronically), please send **eight copies of each item** and include in your Grants.gov submission a list of the materials to be sent separately. Label each item with the name of the project director, the applicant institution, and the title of the project. When applicable, include operating instructions.

Send the materials to:

NEH Humanities Initiatives Division of Education Programs National Endowment for the Humanities 400 Seventh Street, SW Washington, DC 20506 202-606-8471

NEH continues to experience lengthy delays in the delivery of mail by the U.S. Postal Service, and in some cases materials are damaged by the irradiation process. We recommend that supplementary materials be sent by a commercial delivery service to ensure that they arrive by the receipt deadline.

If you wish to have the materials returned to you, please include a self-addressed, pre-paid mailer.

DEADLINES

Draft proposals: Program staff recommends that draft proposals (which are optional) be submitted at least five weeks before the deadline. Time constraints may prevent staff from reviewing draft proposals submitted after that date. Staff comments are not part of the formal review process and have no bearing on the final outcome of the proposal, but previous applicants have found them helpful in strengthening their applications. Draft proposals should be sent to hi@neh.gov.

Applications must be received by Grants.gov on or before June 26, 2014. Grants.gov will date- and time-stamp your application after it is fully uploaded. Applications submitted after that date will not be accepted. Supplementary materials must also arrive at NEH on or before June 26, 2014, to be considered as part of the application.

V. Application Review

Proposals for NEH Humanities Initiatives are evaluated according to three general criteria: intellectual quality, design quality, and potential for significant impact.

Intellectual quality

- Is the rationale for the project clear and persuasive?
- Does the project engage significant humanities topics or texts?
- Does the project draw on sound humanities scholarship?
- Are the proposed study plans thoughtful and stimulating?
- Does the project effectively address the appropriate issues of teaching and learning in its subject area?
- Is the proposal free of jargon and accessible to nonspecialists?

Design quality

- Are the activities well planned and described in adequate detail?
- Are the personnel qualified to carry out their responsibilities?
- Are the plans for administering the project sound and well developed?
- Does the project refrain from proposing advocacy and other activities not supported by NEH (listed above, at the end of Section I of the guidelines)?

- Do the letters from scholars, other consultants, and key participants show evidence of commitment to and support of the project?
- Is evidence provided that the participating institution(s) are committed to the project and support it?
- Do the plans include appropriate evaluation?
- Are the costs of the project reasonable in view of the project design and likely results?

Potential for significant impact

- Will the project lead to opportunities for enhanced humanities teaching and learning?
- Will the results be disseminated to those who would find them most useful?
- Will the results extend beyond the period of the grant?

Review and selection process

Knowledgeable persons outside NEH will read each application and advise the agency about its merits. NEH staff comments on matters of fact or on significant issues that otherwise would be missing from these reviews, then makes recommendations to the National Council on the Humanities. The National Council meets at various times during the year to advise the NEH chairman on grants. The chairman takes into account the advice provided by the review process and, by law, makes all funding decisions. More details about NEH's review process are available here.

VI. Award Administration Information

System for Award Management Entity records

The Federal Funding Accountability and Transparency Act (FFATA) requires federal agencies to make information about the expenditure of tax funds available to the public. To facilitate this, an applicant organization must maintain current information in its Entity record in the System for Award Management (SAM), which now administers the former Central Contractor Registry (CCR). You must therefore review and update the information in your Entity record at least annually after the initial registration, and more frequently if required by changes in your information or another award term. In order for you to apply for an award via Grants.gov, receive an award, or receive payment on an award, the information in your Entity record must be current. You can update your organization's Entity record here. You may need a new SAM User Account to register or update your Entity record.

Award notices

Applicants will be notified of the decision by e-mail in December 2014. Institutional grants administrators and project directors of successful applications will receive award documents by e-mail in January 2015. Applicants may obtain the evaluations of their proposals by sending an e-mail message to hi@neh.gov.

Administrative requirements

Before submitting an application, applicants should review their <u>responsibilities as an award recipient</u>.

Award conditions

The requirements for awards are contained in the <u>General Terms and Conditions for Awards</u>, the <u>Addendum</u> to it, any specific terms and conditions contained in the award document, and the applicable <u>OMB</u> circulars governing federal grants management.

Reporting requirements

A schedule of report due dates will be included with the award document. Reports must be submitted electronically via <u>eGMS</u>, NEH's online grant management system.

Interim and final performance reports will be required. Further details can be found in <u>Performance Reporting Requirements</u>.

A final <u>Federal Financial Report</u> (SF-425, PDF) will be due within ninety days after the end of the award period. For further details, please see the <u>Financial Reporting Requirements</u>.

VII. Points of Contact

If you have questions about the program, contact:

Division of Education Programs
National Endowment for the Humanities
400 Seventh Street, SW
Washington, DC 20506
202-606-8471
hi@neh.gov

If you need help using Grants.gov, refer to

Grants.gov: www.grants.gov

Grants.gov help desk: support@grants.gov

Grants.gov customer support tutorials and manuals:

http://www.grants.gov/web/grants/applicants/applicant-resources.html Grants.gov support line: 1-800-518-GRANTS (4726) Grants.gov troubleshooting tips

VIII. Other Information

Privacy policy

Information in these guidelines is solicited under the authority of the National Foundation on the Arts and Humanities Act of 1965, as amended, 20 U.S.C. 956. The principal purpose for which the information will be used is to process the grant application. The information may also be used for statistical research, analysis of trends, and Congressional oversight. Failure to provide the information may result in the delay or rejection of the application.

Application completion time

The Office of Management and Budget requires federal agencies to supply information on the time needed to complete forms and also to invite comments on the paperwork burden. NEH estimates that the average time to complete this application is fifteen hours per response. This estimate includes time for reviewing instructions, researching, gathering, and maintaining the information needed, and completing and reviewing the application.

Please send any comments regarding the estimated completion time or any other aspect of this application, including suggestions for reducing the completion time, to the Chief Guidelines Officer, at guidelines@neh.gov; the Office of Publications, National Endowment for the Humanities, Washington, D.C. 20506; and the Office of Management and Budget, Paperwork Reduction Project (3136-0134), Washington, D.C. 20503. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB number.

APPLICATION CHECKLIST

- □ Verify and if necessary update your institution's Entity record, or create an Entity record for your institution, at the System for Award Management (SAM). Complete at least four weeks before the deadline.
- □ **Verify your institution's registration or register your institution with Grants.gov.** Complete at least two weeks before deadline.
- Download the application package from Grants.gov. The program resource page on NEH's website has a direct link to the package (on the sidebar, below the Guidelines Resources heading). Alternatively, you can search Grants.gov for this program. The program resource page sidebar also has a direct link to the instructions for completing the package.
- Complete the following forms contained in the Grants.gov application package.

- 1. Application for Federal Domestic Assistance Short Organizational
- 2. Supplementary Cover Sheet for NEH Grant Programs
- 3. Project/Performance Site Location(s) Form
- 4. Attachments Form—Using this form, attach the parts of your application as described in the guidelines:

ATTACHMENT 1: Table of contents (name the file "contents.pdf")

ATTACHMENT 2: One-page summary (name the file "summary.pdf")

ATTACHMENT 3: Narrative (name the file "narrative.pdf")

ATTACHMENT 4: Budget and—if you are claiming indirect costs—a copy of your institution's current federally negotiated indirect-cost rate agreement (name the file "budget.pdf")

ATTACHMENT 5: Appendices (name the file "appendices.pdf")

- □ Work plan, schedule of activities, and list of readings for the project
- □ Résumé(s) (five pages each) for the project director(s), and brief résumés or biographies (two pages each) for and letters of commitment from key project staff members, consultants, and lead scholars involved in the project
 - □ Letters of commitment from each institution involved in the project
- □ A one-page appendix providing a brief institutional history, as well as key institutional data, including number of faculty, number of departments, graduate programs (if applicable), student enrollments, etc.
- $\hfill\Box$ An evaluation of the initial project, if the proposal is related to a project previously funded by NEH
- ☐ If applicable, a list of materials to be mailed separately (that is, those that cannot be submitted electronically via Grants.gov)

Your attachments must be in Portable Document Format (.pdf). We cannot accept attachments in their original word processing or spreadsheet formats. If you don't already have software to convert your files into PDFs, many low-cost and free software packages will do so. You can learn more about converting documents into PDFs here.

Upload your application to Grants.gov. NEH **strongly** suggests that you submit your application no later than 5:00 p.m. Eastern Time on the day of the deadline. Doing so will leave you time to contact the Grants.gov help desk for support, should you encounter a technical problem of some kind. The Grants.gov help desk is now available seven days a week, twenty-four

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hours a day (except on $\underline{\text{federal holidays}}$), at 1-800-518-4726. You can also send an e-mail message to $\underline{\text{support@grants.gov}}$.